KEMENTERIAN PENDIDIKAN TINGGI
JABATAN PENDIDIKAN POLITEKNIK DAN KOLEJ KOMUNITI

POLITEKNIK MALAYSIA
MERLIMAU

10 Years

A Decade of Shaping Hospitality Professionals

SUCCESSFUL JOURNEY OF

WORK BASED LEARNING

POLITEKNIK MERLIMAU MELAKA

10 Years

A Decade of Shaping Hospitality Professionals

SUCCESSFUL JOURNEY OF

WORK BASED LEARNING


Majlis Pelancaran
Pusat Keusahawanan Digital
&
INDex PMM 3.0 : Penyerahan
Dokumen Kolaborasi
Strategik 2025

10 YEARS SUCCESSFUL JOURNEY OF WBL PMM

First Edition 2026

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PREFACE

All praise to Allah SWT for the successful publication of "10 Years Successful Journey WBL @ PMM: A Decade of Shaping Hospitality Professionals."

This commemorative book reflect a remarkable ten-year voyage, from the beginning of the journey to the ongoing success of our Work-Based Learning (WBL) program at Politeknik Merlimau Melaka.
At the heart of this milestone are our dedicated educators who shape future hospitality leaders, supported by the invaluable voices from the industry. Through impactful collaboration and the maturation of industry partnerships, we have successfully bridged classroom theory with real-world execution.

This publication proudly showcases our robust student placements and how WBL has unlocked employability for our graduates, ensuring they become competent professionals. Beyond achievements, this book is a collection of cherished memories from inspiring alumni messages and a decade captured in our gallery, to a heartfelt silent goodbye honoring the moments we hold dear.

Ultimately, this is our token of gratitude to everyone who has walked this path with us. May these stories inspire the next generation to frame a brighter future in the hospitality industry.

OPENING NOTES FROM THE DIRECTOR

In the name of Allah, the Most Gracious, the Most Merciful.

All praise be to Allah SWT for allowing the successful publication of "10 Years Successful Journey WBL @ PMM: A Decade of Shaping Hospitality Professionals." This book stands as a testament to Politeknik Merlimau Melaka's unwavering commitment, particularly by the Department of Tourism & Hospitality in pioneering impactful and structured Work-Based Learning (WBL) initiatives over the past decade.

WBL has not only bridged the gap between academia and industry but also cultivated highly adaptable, holistic graduates. The stories and testimonials featured in these pages serve as a profound source of inspiration and validate our mission to produce industry-ready professionals.

I extend my heartiest congratulations to everyone involved. May this book continue to inspire excellence and serve as a catalyst for advancing WBL practices nationally.



Lt. Kol. Norizam bin Sekak (A.M.N., P.K.)
Director
Politeknik Merlimau Melaka

WITH WARMEST REGARDS



Faridatuljana binti Mohd Noor
Deputy Director (Academic)
Politeknik Merlimau Melaka

In the name of Allah, the Most Gracious, the Most Merciful.

It is with great pride that I present "10 Years Successful Journey WBL @ PMM: A Decade of Shaping Hospitality Professionals." This publication highlights the commitment of Politeknik Merlimau Melaka in delivering quality, hands-on education through Work-Based Learning (WBL), especially in the Diploma in Hotel Management program. The stories and achievements featured in this book reflect the dedication of our academic teams, industry partners, and students in making WBL a meaningful and transformative experience.

May this milestone publication remind us that true learning transcends the classroom, driven by the power of experiential learning and robust industry partnerships in shaping highly skilled graduates.

WITH WARMEST REGARDS

Mohd Zaidi bin Sarip
Head of Department (Tourism & Hospitality)
Politeknik Merlimau Melaka



In the name of Allah, the Most Gracious, the Most Merciful.

Alhamdulillah and heartfelt congratulations to everyone involved in the publication of "10 Years Successful Journey WBL @ PMM: A Decade of Shaping Hospitality Professionals." This commemorative book beautifully encapsulates a decade of resilience, effort, and triumph in our Work-Based Learning (WBL) journey.

The success stories shared here are the proudest reflections of our department's enduring mission: to mold competent, passionate, and future-ready hospitality professionals. May this book inspire greater innovation, collaboration, and excellence in hospitality education.

Let this decade of success be the foundation upon which we continue to prepare, strive, and create even greater opportunities for our students to shine in the industry.

WITH WARMEST REGARDS



Marni binti Md Zali
Head of Program
Diploma in Hotel Management
Politeknik Merlimau Melaka

In the name of Allah, the Most Gracious, the Most Merciful.

It is an honor to share this commemorative publication, "10 Years Successful Journey WBL @ PMM: A Decade of Shaping Hospitality Professionals." This book reflects the journey, growth, and achievements of our Work-Based Learning (WBL) initiative in the Hotel Management program.

WBL has played a crucial role in shaping our students into work-ready graduates by bridging academic knowledge with practical industry experience. The real success lies in the impact we've made not just in skills, but in building confidence, professionalism, and resilience in every student.

Wan Nor Hafiza binti Wan Sulaiman
WBL Coordinator
Politeknik Merlimau Melaka



In the name of Allah, the Most Gracious, the Most Merciful.

As the WBL Coordinator, I am proud to share this special publication, "10 Years Successful Journey WBL @ PMM: A Decade of Shaping Hospitality Professionals." This book tells the story of how far we've come in our Work-Based Learning (WBL) journey in the Hotel Management program.

Over the past decade, WBL has shaped our students into skilled, confident, and industry-ready graduates. This achievement is the result of strong teamwork among students, lecturers, and supportive industry partners. May this journey continue to inspire future generations and strengthen hospitality education for years to come.


KELUAR
KELUAR

02 THE BEGINNING OF THE JOURNEY

Work-Based Learning (WBL) has established as a cornerstone of the Diploma in Hotel Management (DHM) program at Politeknik Merlimau Melaka since June 2015, playing a vital role in shaping the professional competencies of future hospitality practitioners. For over a decade, WBL has been systematically and thoughtfully integrated into the curricular with the overarching goal of producing graduates who are not only academically proficient, but also industry-relevant, highly competent, and fully prepared to thrive in real-world hospitality environment.

In an industry as dynamic and customer driven as hospitality, the ability to apply theoretical knowledge in authentic workplace settings is essential. WBL bridges the gap between classroom learning and practical application, offering students meaningful, hands-on experiences that enhance their technical, managerial, and interpersonal skills.



JABATAN PENGAJIAN POLITEKNIK
KEMENTERIAN PENDIDIKAN MALAYSIA
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62100 PUTRAJAYA
MALAYSIA

POLITEKNIK MALAYSIA

Ruj. Kami : KPT.JPP(O).601-5/2/30 (19)
Tarikh : 18 November 2014

TERIMA
19 NOV 2014

Pengarah
Politeknik Merlimau Melaka (PMM)
Jalan Jasin.
77300 Merlimau,
Melaka.

YBhg. Datuk/ Dato'/ Dr. /Tuan

KELULUSAN PENAWARAN PROGRAM PENGAJIAN BAHARU

Dengan hormatnya saya merujuk kepada perkara di atas.

2. Sukacita dimaklumkan bahawa Mesyuarat Jawatankuasa Induk Penawaran Program Baharu dan Penjajaran Program Pengajian Sedia Ada Politeknik Kementerian Pendidikan Malaysia Bil. 01/2014 bertarikh 4 November 2014 telah meluluskan penawaran program pengajian baharu Politeknik Merlimau Melaka (PMM) mulai **Sesi Jun 2015**. Program yang diluluskan adalah **Diploma Pengurusan Hotel / *Diploma in Hotel Management* – (DHM).**

3. Pihak YBhg. Datuk/ Dato'/ Dr. / Tuan dipohon sentiasa memberi perhatian terhadap perkara-perkara berikut :

i. Tenaga pengajar yang sesuai, berkelayakan dan berpengalaman yang mencukupi hendaklah disediakan bagi mengajar kursus-kursus di dalam program pengajian ini.

Pn. Nurul Awaiz
Tindakan

SEKSYEN PEMBANGUNAN DAN PENILAIAN KURIKULUM
JABATAN PENGAJIAN POLITEKNIK

Through structured placements in hotels, resorts, and food service establishments, students are immersed in the day-to-day operations of the industry, gaining invaluable insights and developing professional attitudes that cannot be taught through textbooks alone.

This experiential learning journey also nurtures soft skills such as communication, problem-solving, teamwork, and adaptability qualities that are highly prized by employers. By engaging directly with industry mentors and navigating real workplace challenges, students graduate not just with knowledge, but with confidence, experience, and employability. WBL at Politeknik Merlimau Melaka is more than just a requirement it's a transformative learning process that lays the foundation for successful careers in the ever-evolving world of hospitality.

Ultimately, WBL at Politeknik Merlimau Melaka is more than just a requirement it is a transformative journey. It shapes confident, capable professionals ready to meet the evolving challenges of the hospitality world. By investing in real experience, the institution ensures that each graduate steps into the workforce not just with a diploma, but with insight, credibility, and the readiness to lead.





GENESIS: BUILDING THE FOUNDATION (2014-2015)


POLITEKNIK MALAYSIA
MERLIMAU, MELAKA

Rujukan Kami : PMM.600-2/1/15 Jld.2 (14)
Tarikh : 7 November 2014

TERIMA
19 NOV 2014

Kepada :
Pengarah
Politeknik Merlimau Melaka (PMM)

Tuan/puan,
Tindakan Pengarah Sokongan Akademik

KELULUSAN PENAWARAN PROGRAM DIPLOMA IN HOTEL MANAGEMENT

Dengan Sukacita dimaklumkan bahawa jemaah Menyurat Panel Penawaran Program Akademik dan Latihan Politeknik (PPALP) Bil.8/5/2014 pada 6 November 2014 telah bersetuju meluluskan penawaran program Diploma in Management: Hotel ini di Politeknik Merlimau Melaka (PMM) di bawah JPPKK. Program ini akan ditawarkan mulai sesi Disember 2014. Sehubungan dengan itu, sila ambil perhatian tindakan berikut.

Sekian dimaklumkan. Terima kasih.

November 2014

Official Ministry Approval

The Diploma in Hotel Management (DHM) is officially sanctioned to offer a new mode of study.

Strategic Shift

Aligning with Industry

PMM recognizes the urgent need for technically skilled, workplace-ready graduates in a highly competitivce global hospitality sector.

June 2015

The Pioneer Cohort

WBL is formally integrated into the academic delivery of DHM

Historic Milestone

The First Partners

Casa del Rio Melaka and DoubleTree b Hilton Melaka become the first establishments to welcome PMM students, setting the benchmark for industry collaboration.

03 | THE STORY OF WBL AT PMM

The Work-Based Learning (WBL) journey at Politeknik Merlimau Melaka (PMM) is a testimony to the institution's foresight in aligning education with industry demands. As the global hospitality sector became increasingly competitive and dynamic, the need for technically skilled, adaptable, and workplace-ready graduates became more urgent. Recognizing this shift, PMM took a strategic step in 2015 to incorporate WBL into its academic delivery - beginning with the Diploma in Hotel Management (DHM) program.



The selection of DHM as the pioneer for WBL was no coincidence. The hospitality industry requires graduates who can seamlessly transition from the classroom to high-pressure, real-time service environments. It is a field where theoretical understanding must be complemented by practical competence - where knowing how to do a job is just as crucial as knowing why it is done.

With strong industry links, active student engagement, and a curriculum rich in both theory and practice, DHM was deemed an ideal starting point to pilot WBL at PMM. Notably, **Casa del Rio Melaka** and **DoubleTree by Hilton Melaka** were the first two hotels to welcome PMM students for WBL placements marking a historic milestone and setting a strong foundation for industry-institution collaboration.

THE TRANSFORMED STUDENT: FROM CLASSROOM TO CAREER

Soft Skills Cultivation

Nurturing critical communication, rapid problem-solving and seamless teamwork.

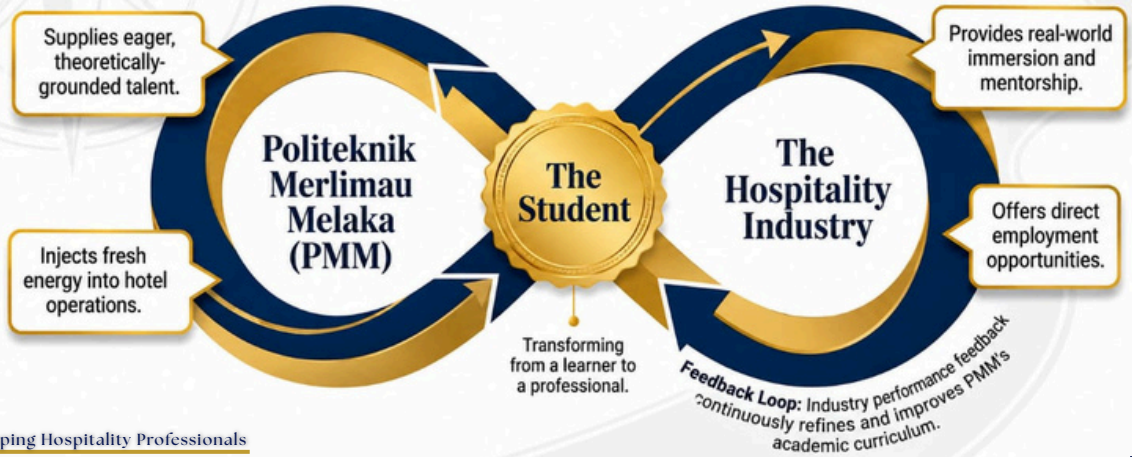
Professional Adaptability

Building the resilience to avigate shifting customer demands and high-stakes service environments.

Employment Unlocked

Delivering a competitive edge thatfrequently results in direct employment offers from host hotels upon graduation

The Ecosystem of Excellence: A Symbiotic Partnership




Menu
Menu

04 | EDUCATORS: SHAPING FUTURE HOSPITALITY LEADERS

The Engine Behind Excellence: PMM Educators

1. Marni binti Md. Zali
2. Khairulazam bin Annuar
3. Surina binti Nordin
4. Azian binti Ismail
5. Mas Azlina binti Mohd Alias
6. Wan Nor Hafiza binti Wan Sulaiman
7. Dayang Kamariah binti Tajul Maulok
8. Hanis Aliaa binti Ramley
9. Siti Norizan binti Hassan
10. Fatin Hanisah binti Abd. Hamid

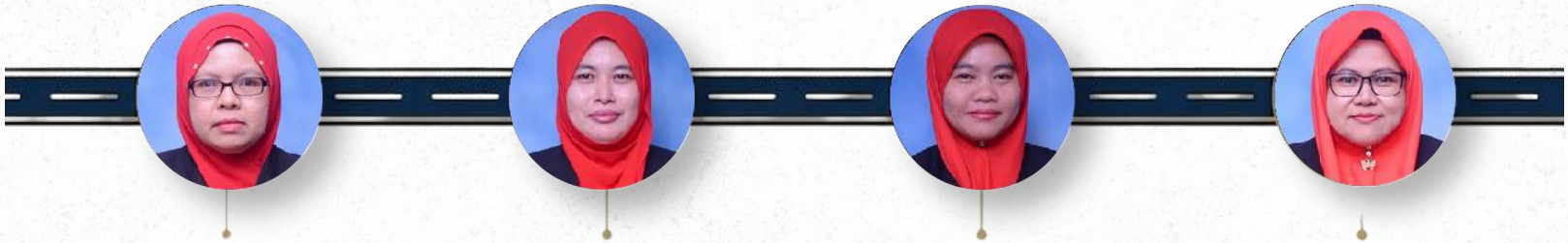


FORMER EDUCATORS IN DHM WBL

The educators who once served DHM WBL played an important role in strengthening the foundation of work-based learning. Their contributions remain part of the programme's legacy, inspiring future educators and students to continue growing together.



NAVIGATING THE DECADE: LEADERSHIP & COORDINATION



2014-2022

Azian binti Ismail
(First Head of Program)
Laid the groundwork, built initial hotel collaborations and aligned outcomes with industry expectation.

2017-2018

Zuliana binti Aliman
(First WBL Coordinator)
Developed the program by streamlining placement procedures and strengthenig partner engagement.

2018-2022

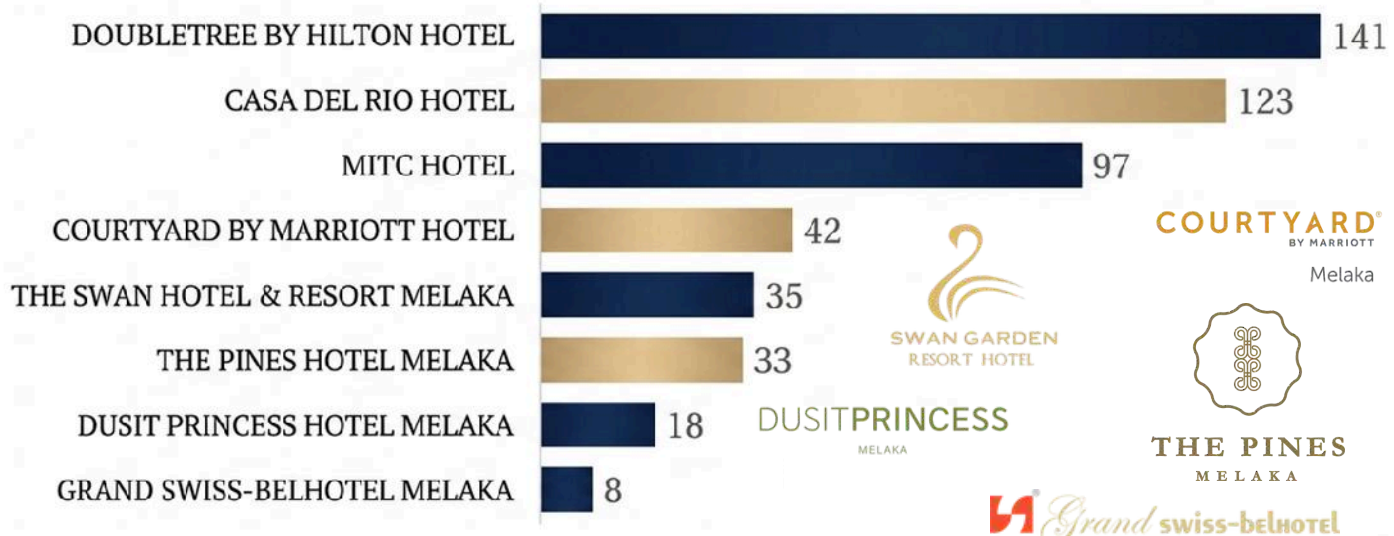
Suria binti Abd Malek
(2nd WBL Coordinator)
Enchanced monitoring and maintained quality through critical transitional periods.

2022-2025

Aylin binti Kamaruddin
(3rd WBL Coordinator)
Brought fresh energy, expanded industry networks, and modernized student monitoring systems.

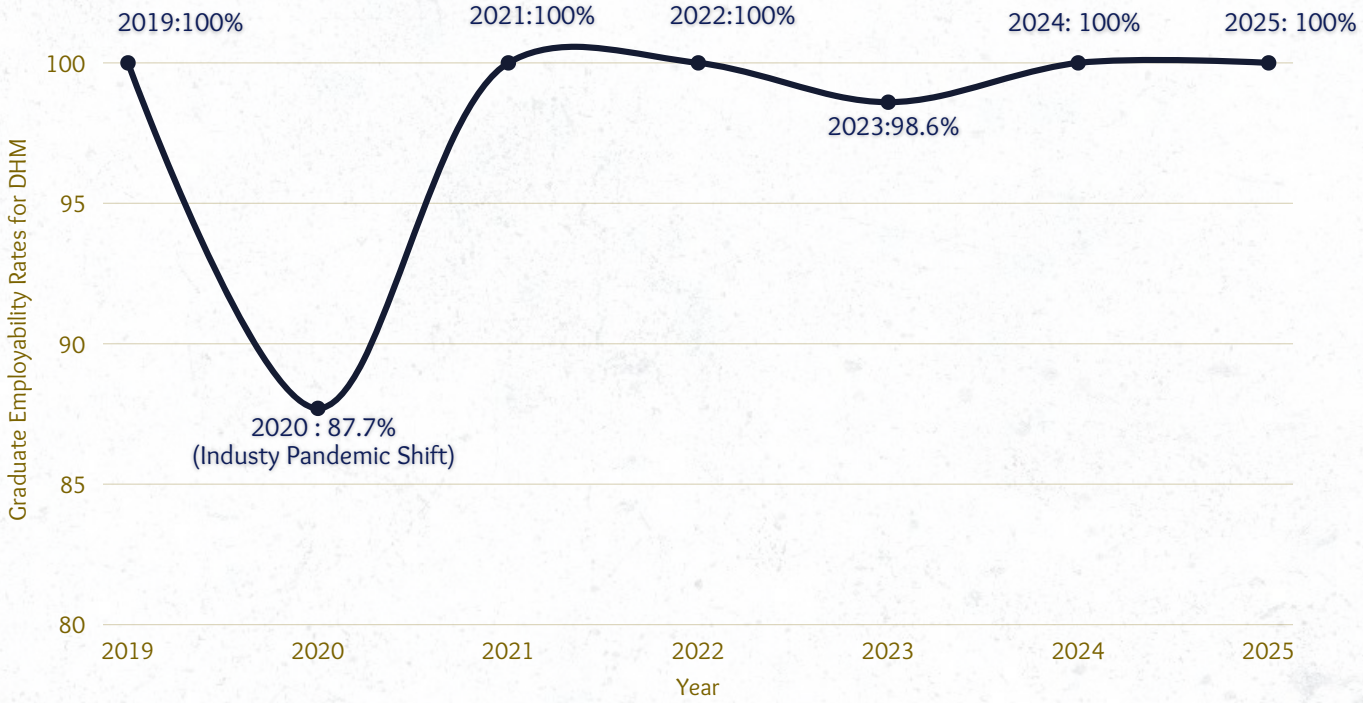
05 | PLACEMENT OF STUDENTS FOR WBL

Forging strategic synergies with the **finest establishments** to provide **world-class exposure.**



Total number of students placed across premier hospitality partners.

06 | DHM GRADUATE EMPLOYABILITY



Source: CISEC PMM



07 | A TOKEN OF GRATITUDE

Casa del Rio
MELAKA

Our deepest appreciation is extended to Casa Del Rio Hotel for serving as a strategic collaboration partner of Politeknik Merlimau Melaka (PMM), particularly in the field of Hotel Management under the Work-Based Learning (WBL) mode, since 2017 and continuing to the present day.

The city of Melaka, Malaysia's colorful and historic pride and joy, has a boutique hotel called Casa del Rio, it is the first boutique hotel located directly on the bank of the stately Melaka River. Casa del Rio (Spanish for 'Home by the River') is a mansion of opulence, rising majestically from the riverbank and ideally located on Jalan Kota Laksamana, only a two-minute walk from the popular Jonker Walk, a UNESCO World Heritage Site and many other heritage and historic attractions of Melaka. Casa del Rio is part of the Boutique Collection product portfolio by HPL Hotels and Resorts. Other brands in the HPL portfolio include the Hard Rock Hotels and the Concorde Hotel group. Appropriately, the Casa del Rio's architecture pays tribute to these many international cultures that have influenced Melaka. Principally those of the Chinese (with the early arrival of China's Admiral Cheng Ho), the early Arab traders, the Portuguese, and Dutch. Beyond its excellence in hospitality, Casa del Rio Hotel also plays an active role as an industry partner in supporting education and talent development. The hotel is committed to providing real-world exposure for hospitality students through structured internship and Work-Based Learning (WBL) programmes.



Ms Agnes Tay
Hotel Manager
Casa del Rio Melaka

08 | VOICES FROM THE INDUSTRY



Mdm Fakhuzaimi binti Othman
HR & Training Manager

Casa del Rio
MELAKA

"The partnership with Politeknik Merlimau Melaka has proven to be a mutually beneficial collaboration, fostering growth for both the interns and our team. We are confident that this program will continue to produce industry-ready professionals who excel in their chosen paths. Casa del Rio Melaka is honored to be part of this initiative and looks forward to welcoming more students in the future."

COURTYARD® BY MARRIOTT
Melaka

"Students from Politeknik Merlimau Melaka showed a good attitude with the mindset of "wanting to learn". I do not have many issues with them as they are always ready to take on new challenges in every department they have been assigned to."



Miss Nur Athirah binti A. Aziz
Assistant Learning & Development Manager

08 | VOICES FROM THE INDUSTRY



DOUBLETREE by Hilton™ MELAKA

"The students from Politeknik Merlimau Melaka who completed their Work-Based Learning (WBL) internship with us have demonstrated outstanding professionalism, strong work ethic, and a genuine passion for the hospitality industry. They adapted seamlessly into our hotel environment and consistently delivered service with warmth, attentiveness, and care—living examples of the Hilton spirit."

Miss Nur Iman Hazniza binti Rosman
Learning & Development Manager

THE PINES MELAKA

"The partnership and collaboration with Politeknik Merlimau have led to significant improvements in academic performance, as well as enhanced critical thinking and problem-solving skills. This collaboration has boosted student engagement, motivation, and self-confidence by exposing them to diverse perspectives and real-world work experiences."



Mdm Suzana binti Samsudin
Snr. Assistant Manager, HR & Admin

08 | VOICES FROM THE INDUSTRY



Mdm Siti Hajar binti Sanusi
Human Resources Executive

"Our collaboration with Politeknik Merlimau Melaka through Work-Based Learning program has been highly beneficial. The students brought fresh perspectives and strong technical foundations. This program is a great initiative to align academic learning with real-world industrial demands and MITC Hotel look forward to continuing this partnership."

"Bringing students who are interested to build work experience for personal development, and we are delighted to extend the knowledge to the younger generation. An excellent initiative where students can venture into fields that they are interested in when building their careers. Thank you for the opportunity and we are very honored to accept students regularly."



Mdm Magdalena Chew binti Muhammad Chiew
Human Resources Manager

09 | THE PARTNERSHIP MATURATION INDUSTRY



2018–2019

First collaboration aggreements established, proving the initial concept.

Casa del Rio MELAKA

DoubleTree by Hilton MELAKA

HOTEL MITC



2022–2023

Second-wave and renewed collaboration agreements solidify trust.

THE PINES MELAKA

COURTYARD BY MARRIOTT Melaka



August 2025

Current target for finalized strategic collaborations agreements across major hospitality brands.

Grand swiss-belhotel MELAKA

BIRKIN NAL HOTEL

DUSITPRINCESS MELAKA

THE 2025 STRATEGIC COLLABORATION NETWORK

Official signing ceremony solidifying the 2025 strategic partnerships between Politeknik Merlimau Melaka and leading hospitality brands.











10 | IMPACTFUL COLLABORATION

Learning from the Best: Our Industry Mentor

Exclusive sharing sessions bridging the gap between classroom theory and industry execution.

Casa del Rio
MELAKA

Mastering F&B Service Operations.
Mr. Alvin Fernandez (HR Manager) **&**
Mr. Maxwell Rayner (F&B Manager)





Restaurant Operation & Hotel F&B Best Practices.
Mr. Muhammad Fachrul Irwan bin Sutekno (F&B Assistance)





10 | IMPACTFUL COLLABORATION

Knowledge Transfer: The Industrial Expert Enrichment Programme

DoubleTree by Hilton Melaka

Bridging theory and practice through direct industry mentorship, placement interview and foundational operational lectures.









Front Office	◆	**Ms Aliyaa Zamri** (Duty Manager Front Office)
Food & Beverage	◆	**Mr. Muhammad bin Sharolnizam** (Team Leader F&B)
Learning & Development	◆	**Mr. Muhammad Ariff bin Jasman** (Learning & Development Manager)

10 Years A Decade of Shaping Hospitality Professionals

10 | IMPACTFUL COLLABORATION

DUSITPRINCESS MELAKA

Transitioning students from the lecture hall to the frontliners of premium hospitality, culminating in large-scale event execution

COURTYARD BY MARRIOTT Melaka

Field trip — **Applied F&B Mastery** — **Peak Performance**



Insights from **Courtyard's** Mr. Mohd
Khairul Azmi bin Sulaiman
(F&B Manager)
Mr. Nur Halid Zainudin
(Asst. Manager F&B)
Mr. Mohamad Khair bin Yahya
(Asst. Outlet Manager)
Mr. Muhammad Asyraff bin Awazri
(F&B Supervisor)



Executing the **World Tourism Day Gala Dinner Banquet**
(Sept 26, 2025)

10 | IMPACTFUL COLLABORATION

- Benchmarking Grand Swiss-BelHotel Melaka (8th August 2025)





- Invitation as a Judge for Hotelympic 2026.





10 | IMPACTFUL COLLABORATION

- Benchmarking The Pines Hotel Melaka (26th May 2023)





THE PINES
MELAKA

- Judge for Bed Making Competition in Tourism and Hospitality Talent Award 2025





10 | IMPACTFUL COLLABORATION

- Benchmarking Swan Garden Resort Hotel Melaka (23rd March 2023)





- Benchmarking Birkin International Hotel Melaka (26th March 2025)







EMPLOYABILITY UNLOCKED

II | EMPLOYABILITY UNLOCKED
STEPPING INTO THE REAL WORLD

THE FRONT OFFICE LEADER
KHAIRUL IQBAL BIN KAHAR



SUNWAY HOTEL BIG BOX

Duty Manager,
Sunway Big Box

Front Office

Class of 2015

CURRENT EMPLOYER
Sunway Big Box Hotel
Position: Duty Manager Front Office

2 YEARS
RAPID ADVANCEMENT

1ST EMPLOYER
Casa Del Rio Melaka
Position: Front Office Staff

CLASS OF 2015

II | EMPLOYABILITY UNLOCKED
STEPPING INTO THE REAL WORLD

THE CULINARY PRODIGY
SITI NUR SAHIRAH BINTI HARIRI



Captain F&B
MITC Hotel

Food &
Beverage

Class of 2015



II | EMPLOYABILITY UNLOCKED
STEPPING INTO THE REAL WORLD

THE CULINARY PRODIGY
NUR ATHIRAH BINTI SULAIMAN



Chef de Partie,
Lexis Hibiscus

Culinary &
Pastry

Class of 2016

CURRENT EMPLOYER
Lexis Hibiscus Port Dickson
Position: Chef De Partie

5 YEARS
DEDICATION

1ST EMPLOYER
Hatten Hotel Melaka
Position: Commis

CLASS OF 2016

PROMOTED IN 6 MONTHS
From Demi Chef to Chef de Partie, leading pastry operations and dessert production.

II | EMPLOYABILITY UNLOCKED
STEPPING INTO THE REAL WORLD

FRONT OF HOUSE EXCELLENCE

Name:

NOR FAZLIN BINTI BADROL HISHAM

Class of:

2015

Current Employer:

DOUBLETREE BY HILTON MELAKA

Position:

FRONT DESK AGENT (4 YEARS)

Achievement:

TOP UPSELLING STAFF



DoubleTree by Hilton™ MELAKA

II | EMPLOYABILITY UNLOCKED
STEPPING INTO THE REAL WORLD

OPERATIONAL LEADERSHIP

Name:

SHAHRUL KHAN BIN MOKTHAR

Class of:

2016

Current Employer:

SWAN GARDEN RESORT MELAKA

Position:

RESERVATION OFFICER (2 YEARS)

Achievement:

BEST PERFORMANCE MEMBER



SWAN GARDEN
RESORT HOTEL

II | EMPLOYABILITY UNLOCKED
STEPPING INTO THE REAL WORLD

BACK OF HOUSE MASTERY

Name:

NURUL SHAHIEDA AMIERA BINTI MOHD ROSLI

Class of:

2017

Current Employer:

COURTYARD BY MARRIOTT MELAKA

Position:

DEMI CHEF (PASTRY) (5 YEARS)

Achievement:

BEST EMPLOYEE OF THE MONTH BACK OF THE HOUSE (JAN 2022)



COURTYARD BY MARRIOTT Melaka

II | EMPLOYABILITY UNLOCKED
STEPPING INTO THE REAL WORLD

WAN MUHAMMAD ANIEQQ BIN WAN MOHD DIN

CLASS OF 2017

4 KITCHEN ASSISSTANT

YEARS IN CURRENT ROLE



HALLMARKS OF EXECELLENCE

BRONZE MEDAL,
SELANGOR INTERNATIONAL CULINARY FESTIVAL 2022

Le MERIDIEN
KUALA LUMPUR

II | EMPLOYABILITY UNLOCKED
STEPPING INTO THE REAL WORLD

MUHAMMAD FACHRUL IRWAN BIN SUTEKNO

CLASS OF:	CURRENT ROLE:
2018	FOOD & BEVERAGE ASSISTANT

CURRENT EMPLOYER:
CASA DEL RIO MELAKA

4 YEARS IN CURRENT ROLE

HALLMARKS OF EXECELLENCE

6 CONSECUTIVE MONTHS MENTIONED BY GUEST

WINNER OF THE YEAR (2024)



Casa del Rio
MELAKA

II | EMPLOYABILITY UNLOCKED
STEPPING INTO THE REAL WORLD

MUHAMMAD RIDWAN NAIM BIN HAMID

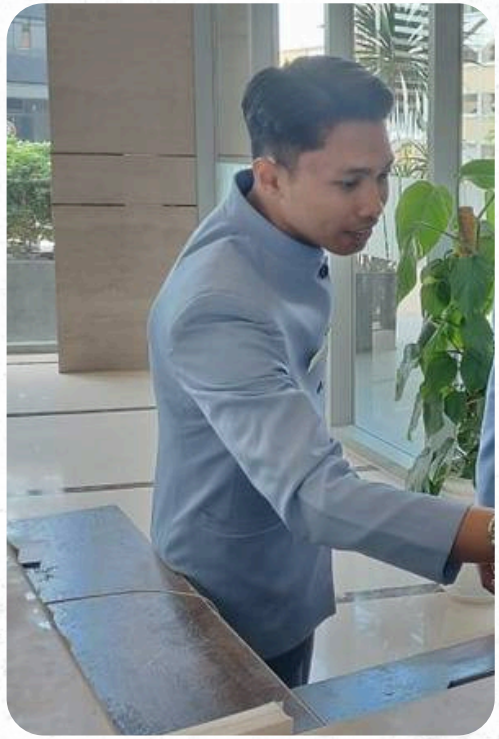
CLASS OF 2019

3 YEARS IN CURRENT ROLE

CONCIERGE ASSISTANT

HALLMARKS OF EXECELLENCE

TEAM MEMBER OF THE MONTH (NOV 2024)



DOUBLETREE by Hilton™ MELAKA

II | EMPLOYABILITY UNLOCKED
STEPPING INTO THE REAL WORLD

NURULAIN ATHIRAH BINTI MOHD ZULKEPLY

CLASS OF:	CURRENT ROLE:
2000	ROOM ATTENDANT

CURRENT EMPLOYER:
CASA DEL RIO MELAKA

2 YEARS IN CURRENT ROLE

Casa del Rio
MELAKA



II | EMPLOYABILITY UNLOCKED
STEPPING INTO THE REAL WORLD

KHAZA ZUHAIRI BIN KHALID

CLASS OF:	CURRENT ROLE:
2020	TEAM LEADER/ NIGHT AUDITOR

CURRENT EMPLOYER:
DOUBLETREE BY HILTON PUCHONG

3 YEARS IN CURRENT ROLE

HALLMARKS OF EXECELLENCE

RECOGNIZES AS TEAM MEMBER OF THE QUARTER

GOLD MEDALIST POLYSKILLS 2022 (HOUSEKEEPING)



DOUBLETREE by Hilton™

10 Years A Decade of Shaping Hospitality Professionals

II | EMPLOYABILITY UNLOCKED
STEPPING INTO THE REAL WORLD

THINESSH KUMAR
CLASS OF 2020

COURTYARD BY MARRIOTT PENANG
(SALES COORDINATOR)

TROPICANA GOLF & COUNTRY RESORT
(SENIOR EXECUTIVE, SALES & MARKETING)

1 YEAR IN
CURRENT ROLE



HALLMARKS OF EXECELLENCE

GLOBAL HIGHEST CROSS SELLER (2024)

MARRIOTT ELITE SALES CLUB MEMBER (2024-2025)

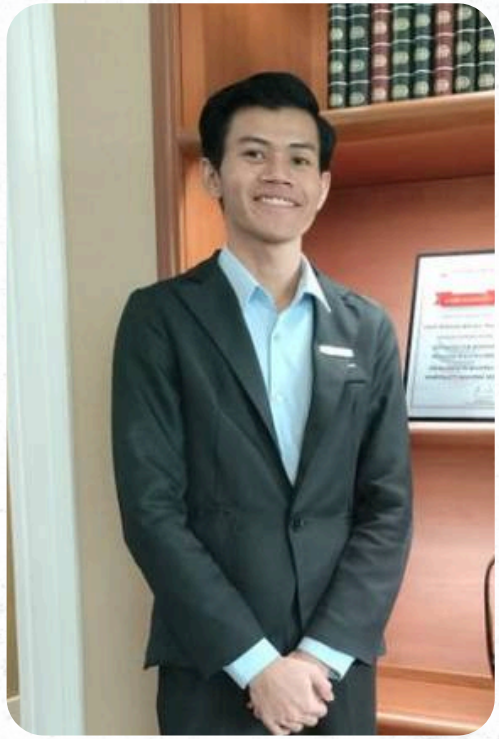
II | EMPLOYABILITY UNLOCKED
STEPPING INTO THE REAL WORLD

SAFWAN AHMAD

CLASS OF:	CURRENT ROLE:
2022	CLUB LOUNGE OFFFICER

CURRENT EMPLOYER:
DUSIT PRINCESS MELAKA

1 YEAR IN CURRENT ROLE



DUSITPRINCESS
MELAKA

II | EMPLOYABILITY UNLOCKED
STEPPING INTO THE REAL WORLD



Muhammad Shamiezul bin Khalid
Class of 2015
Front Office Assistant
Prima Hotel Melaka
2019 - current



Nurul Aimi binti Shaari
Class of 2015
Banquet Supervisor cum Coordinator
Ames & Metrasqaure Hotel Melaka
2020 - current
Aug 2022 & April 2025 -
Employee of the Month



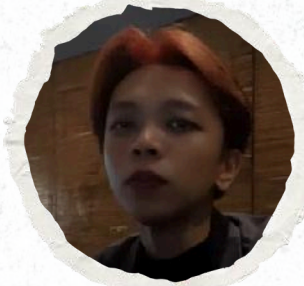
Muhammad Nur Aiman Mohamed
Class of 2015
Front Office Duty Manager
Oakwood Hotel & Residence KL
2024 - current



Muhammad Adam bin Roduan
Class of 2015
Demi Chef
Doubletree by Hilton Kuala Lumpur
2024 - current



Fadlhlin Sakina binti Roslisham
Class of 2015
F&B Supervisor
The Millen Penang
2025 - current



Muhammad Hafizuddin bin Ramlan
Class of 2015
Front Office Supervisor
St Giles Boulevard
2024 - current



Ahmad Zabeedi bin Mohd Ali
Class of 2015
Kitchen Commis
Sentral Hotel Melaka
2018 - current
Best Employee 2024 Second Quarter



Fatin Najwa binti Mohd Zin
Class of 2015
Assistant Sales Manager
Courtyard by Marriott Melaka
2025- current

II | EMPLOYABILITY UNLOCKED
STEPPING INTO THE REAL WORLD



Nur Kartika Erna binti Karim
Class of 2015
Front Office Assistant
MITC Hotel Melaka
2019 - current



Ain Munirah binti Mohd Tarmizi
Class of 2016
Account Assistant
M Roof Hotel Ipoh Perak
2023 - current
Team Member of the Years 2023



Nurma Azlin binti Meor Adzlan
Class of 2016
Event, Asst Event Manager
Ames Hotel
2025 - current



Ainzatul binti Nasaruddin
Class of 2016
Front Office (Reception)
Pangkor Bayview Beach Resort
2020 - current



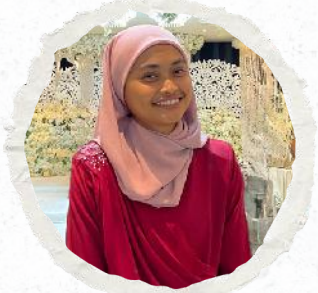
Mohamad Ezrul Hadi bin Jumari
Class of 2016
Demi Chef de Partie
Cove 55 Resort Kuching Sarawak
2021 - current



Muhammad bin Sharolnizam
Class of 2016
Asst. Manager Restaurant
Park Royal A' Famosa
Melaka Resort
2026



W. Mohamad Shalihhin bin W. Noor
Class of 2016
Housekeeping Assistant
Kobemas Hotel Melaka
2019 - current

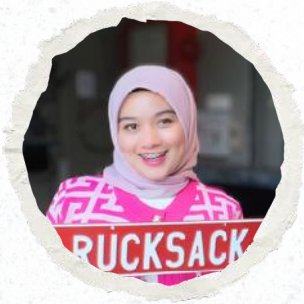


Fatin Nur Atiqah binti Ahmed
Class of 2016
Duty Manager
Capri by Fraser Johor Bahru
2019 - current
Best employee off the month 2025

II | EMPLOYABILITY UNLOCKED
STEPPING INTO THE REAL WORLD



Nurul Syahirah binti Said
Class of 2016
Senior Front Office Assisstant
Hotel Sentral Melaka
2020 - current



Noormi Syahida binti Mohd Azlee
Class of 2017
Front Office
Rucksack Inn Premium
2022 - current



Siti Nur 'Aisyah binti Md Hafez
Class of 2017
Front Office Attendant
Muar Traders Hotel
2022 - current



Nur Farah Adlina binti Rosdi
Class of 2017
Housekeeping / Coordinator
Park Hyatt Kuala Lumpur
2025 - current



Muhammad Shahrul Firdaus bin Md Hashim
Class of 2017
F&B Supervisor (Coffee House)
Nilai Spring Resort Hotel
2022 - current



Muhammad Zahin bin Mohd Roesdi
Class of 2017
Sales Coordinator
Eastin Hotel Kuala Lumpur
2024 - current



Nurul Shamimi binti Mohd Zu
Class of 2017
Commis 1
Penang Marriot Hotel
2024 - Current



Abdul Raziq bin Abd Rahman
Class of 2018
Assistant Food & Beverage
Double Tree by Hilton Melaka
2021 - current

II | EMPLOYABILITY UNLOCKED
STEPPING INTO THE REAL WORLD



Nurul Safiah binti Ridzuan
Class of 2018
Admin/Halal Executive
MITC Hotel Melaka
2023 - current



Wan Faezah binti Mohad Salleh
Class of 2018
Front Office Assistant
Hotel Sentral Melaka
2023 - current



Muhammad Ajmal Daniel bin Mohamad Nazri
Class of 2018
Room Service (F&B)
Doubletree by Hilton Melaka
2023 - current
Best employee of March 2025



Nur Nasuha binti Azemi
Class of 2019
Housekeeper
The Bed Hotel Kedah
2022 - current



Wan Nur Faiqah binti Wan Ya'akub
Class of 2019
Room Division Supervisor
First World Hotel, Genting Highland
2025 - current



Nur Sarah Farhana binti Bakhtiar
Class of 2019
Front Office Supervisor
Ibis Styles Kuala Lumpur
2024 - current



Muhammad Akmal bin Edros
Class of 2019
Commis 2
Mercure Hotel Selangor
2022 - current



Farhan bin Khairudeen
Class of 2019
Guest Experience Expert
Courtyard by Marriott Melaka
2025 - current

II | EMPLOYABILITY UNLOCKED
STEPPING INTO THE REAL WORLD



Wan Muhammad Syamin bin Wan Mohd Nassir
Class of 2019
Front Office
Perdana Hotel Kota Bahru
2024 - current



Nurul 'Adilah binti Tupon
Class of 2019
Commis
D Elegance Grand Hotel Bandar Seri Alam, Johor
2023 - current



Roshni Selvanayagam
Class of 2019
Senior Guest Relations Officer
Carlton Hotel Singapore
2023 - current



Intan Zafira binti Abu Zarin
Class of 2020
Reservation Officer
Seri Pacific Hotel Kuala Lumpur
2023 - current



Alif Amsyar bin Ibrahim
Class of 2020
Careline Agent
Doubletree by Hilton Melaka
2024 - current



Nurul Zakiah Hanum binti Zakaria
Class of 2020
Junior Captain
Muar Traders Johor
2024 - current



Ammar Al Ahlami bin Rozak
Class of 2020
Front Office Assistant (Receptionist)
Doubletree by Hilton Melaka
2023 - current
Perfect Attendance 2024



Siti Nuradila Ainsofiya binti Roslan
Class of 2020
Hostess
Grand Hyatt Kuala Lumpur
2024 - current

II | EMPLOYABILITY UNLOCKED
STEPPING INTO THE REAL WORLD



Muhammad Nuh bin Nordin
Class of 2020
Sales Coordinator
Perdana Kuala Lumpur City Centre
2024 - current



Khaleeda Nur binti Ismail
Class of 2020
Reception
The Malacca Club
2025 - Current



Syamira Safiya binti Salmi
Class of 2020
Sales Coordinator
Perdana Kuala Lumpur City Centre
2024 - current



Nurul Aina Syuhadah binti Muhamad Azilan
Class of 2021
F&B Assistant and Barista
MITC Hotel
2024 - current



Kumaraguru a/l Rajendran
Class of 2021
Front Office Assistant
Estadia Hotel Melaka
2024 - current



Issa Norsyafiqah binti Tajuddin
Class of 2021
Human Resources / Halal Assisstant
Kobemas Hotel Melaka
2025



Vinothini a/p Visvanathan
Class of 2021
Receptionist
Upperview Regalia Hotel KL
2024 - current
Best Employee Front Office



Nur Rusydina binti Husaini
Class of 2021
Receptionist Assistant
Mseason Boutique Hotel
2024 - current

II | EMPLOYABILITY UNLOCKED
STEPPING INTO THE REAL WORLD



Nur'syazmimi binti Hazrin
Class of 2021
Food and Beverage Assistants
Double Tree by Hilton Melaka
2024 - current



Nur Ernatasha binti Samsul
Class of 2021
Kitchen Support Expert
Courtyard by Marriott Melaka
2025 - current



Siti Husniyah binti Ismail
Class of 2022
Front Office
Courtyard by Marriott Melaka
2025 - current



Siti Farina Alya binti Mohd Pozi
Class of 2022
F&B and Event Service Expert
Courtyard by Marriott Melaka
2024 - current



Diviyadharshini a/p R Ravindran
Class of 2022
Commis
Casa Del Rio Melaka
2025



Mohammad Alif Danial bin Mohammad Izaham
Class of 2021
Concierge Assistance
Double Tree by Hilton Melaka
2024 - current



Siti Asmah binti Che Baba
Class of 2022
Front Office
Swiss Garden Melaka
2025 - current



Muhammad Syakir bin Sabri
Class of 2022
Front Office Assistant
Crown Garden Hotel Kelantan
2025 - current
Best Intern Student Award 2025

POLITEKNIK
JABATAN PELANCONGAN DAN HOSPITALITI

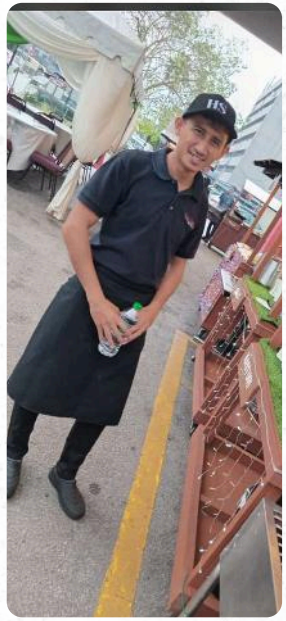
12 | FRAMING THE FUTURE: WBL THROUGH THE LENS



DHM Work-Based Learning:
Class of 2015
(First Batch)







DHM Work-Based Learning began with the Class of 2015, the first batch to step beyond classrooms into real hospitality workplaces. With courage, discipline, and curiosity, they learned from daily operations, guests, and mentors. Their journey opened the pathway for future students, marking a proud milestone in DHM history and growth.











Interview Session at Casa Del Rio

Class of 2017

At Casa Del Rio, the Class of 2017 expe
inspiring interview session, gaining co
sharing laughter, building friendship
discovering the true spirit of hospitalit
future careers.

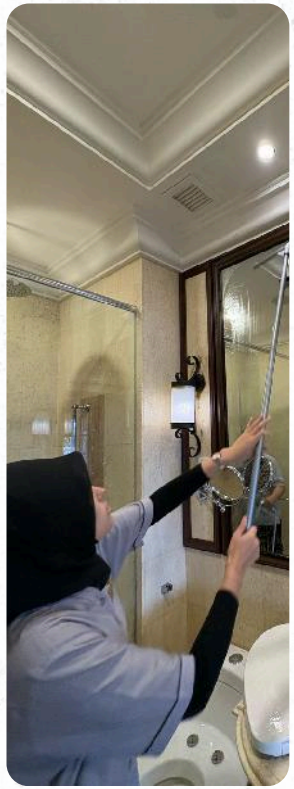
ts in the hotel industry

o the hotel industry, learning service,
ofessionalism. Through every guest
e, they grew with confidence, passion,
nter hospitality careers ahead soon.









Students in the hotel industry

In hotel corridors, students learned beyond textbooks, serving guests with care, solving problems together, and shaping their confidence, discipline, and ambition for meaningful futures in the vibrant hospitality world ahead.



Restaurant Operation at PMM Class of 2019

At PMM, the Class of 2019 refined restaurant operations before WBL, serving guests with teamwork, confidence, and discipline while building hospitality skills for real industry challenges ahead with pride together.

Restaurant Operation at PMM Class of 2020

At PMM, the Class of 2020 strengthened restaurant operation skills before WBL, practising service, teamwork, discipline, and confidence as they prepared for meaningful learning in the hospitality industry ahead together.





PolySkills Competition- Housekeeping Class of 2020

Diploma in Hotel Management (DHM) students stepped up to the ultimate test of precision and efficiency at the annual PolySkills Competition, competing fiercely in the Housekeeping category. This prestigious event challenged the future hoteliers to demonstrate their mastery of essential room division operations under immense pressure.
Gold Medal PolySkills 2022 - Khaza Zuhairi Bin Khalid

Housekeeping Management and Operation Class of 2024

Diploma in Hotel Management students stepped out of the classroom for an exclusive, behind-the-scenes housekeeping field trip at a leading commercial laundry facility. This industrial visit provided future hospitality leaders with an invaluable opportunity to witness the massive scale, precision, and efficiency required to manage hotel linen logistics.



ACTIVITIES WITH ACADEMIC ADVISOR



Industrial Visiting Lecture Program: Hotel Management Career Talk (HK & FO)

Sharing Session with Mr. Zamzuri bin Ahmad Nazari
(Senior Lecturer UiTM Melaka)

The Industrial Visiting Lecture Program inspired students before WBL as Mr. Zamzuri bin Ahmad Nazari from UiTM Melaka shared hotel management career insights, especially in HK and FO. His experience helped them understand workplace expectations, professional attitude, service excellence, and future pathways in the hospitality industry with greater confidence ahead.









ACTIVITY WITH STUDENTS - MERLIMAU POLICE STATION



"Professionalism vs. Gangguan: Kenali Garis Sempadan di Tempat Kerja / Tempat Praktikal."

Sharing Session with
Asp Hairul Azrin bin Abd Ghani
(Officer-in-Charge of Merlimau Police Station)



Before beginning WBL, students attended an important sharing session with ASP Hairul Azrin Bin Abd Ghani, Officer-in-Charge of Merlimau Police Station. Through Professionalism vs Gangguan, they learned to recognise workplace boundaries, respect, safety, and proper conduct, preparing them to enter practical training with awareness, confidence, professionalism, and strong personal responsibility.







ACTIVITY WITH STUDENTS - ENGLISH COMMUNICATION CLASS



"Sharpen Your Communiation Skills for a Successful Work-Based Learning (WBL) Experience!"

Sharing Session with
Mdm Nur Farhana binti Misno &
Mdm Rosheela binti Muhammad Tangaveloo



Before starting WBL, students joined a meaningful sharing session with Mdm Nur Farhana Binti Misno and Mdm Rosheela binti Muhammad Tangaveloo. Through communication guidance, they learned to speak confidently, listen actively, and interact professionally, preparing them for successful workplace learning and stronger hospitality industry engagement with poise and purpose ahead.







ACTIVITY WITH ALUMMNI

Industrial Visiting Lecture Program:
PERATURAN & KESELAMATAN DI DAPUR KOMERSIL

Sharing Session with Chef Nur Athirah binti Sulaiman
(Chef De Partie - Pastry)

Before WBL, students joined the Industrial Visiting Lecture Program on commercial kitchen rules and safety with Chef Nur Athirah binti Sulaiman, Chef De Partie Pastry. Her sharing highlighted hygiene, discipline, teamwork, and safe kitchen practices, preparing students to enter professional culinary workplaces with confidence, responsibility, and stronger industry awareness ahead.





ON-SITE INSIGHTS: WBL MONITORING IN ACTION (SINCE 2017 - 2025)

From 2017 to 2025, WBL monitoring became a meaningful bridge between classroom preparation and real hotel practice. Lecturers visited students on-site, observing their confidence, service skills, discipline, and professional growth in actual hospitality environments.








Each observation captured more than performance; it reflected teamwork, resilience, communication, and readiness for industry expectations. Through guidance, feedback, and encouragement, students learned to improve while feeling supported throughout their journey.








This continuous monitoring strengthened the connection between PMM, hotel partners, and learners, ensuring every WBL experience became purposeful, structured, and memorable before they stepped further into their future hospitality careers with pride and lasting impact.










Over the years, each monitoring visit strengthened students' belief in their abilities. Lecturers witnessed their transformation from hesitant learners into confident hospitality practitioners. With constructive feedback and industry exposure, students refined their attitude, service mindset, and workplace discipline, making WBL a valuable journey of learning, reflection, and professional growth ahead.










JABATAN

13 | ECHOES FROM THE PAST: ALUMNI MESSAGES BY BATCHES



Class of 2016

"Work-Based Learning was more than just industrial training; it was a journey of self-discovery."

Muhammad Naqib Fikri bin Ab Samad



Class of 2016

"The only source of knowledge is experience. That is the concept of WBL education."

Che Siti Zainab binti Afendi



Class of 2016

"Every effort we make will eventually bring rewarding results to be remembered in the future. Keep moving forward even when you're tired, because in the end, we'll smile looking back at all the hard work we've done"

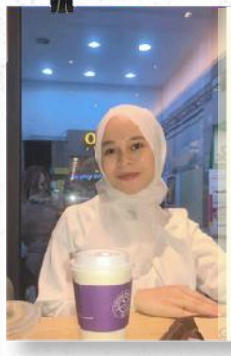
Muhammad Hafizi bin Yazid



Class of 2015

"If you really want to receive joy and happiness, then serve others with all your heart. Lift their burden, and your own burden will be lighter"

Muhammad Thaqiff bin Esshamuddin



Class of 2015

"Learning in the real world turns knowledge into experience and in hospitality, experience is everything. ❤️"

Wan Nur Asira binti Wan Hassan



Class of 2015

"Everyone is fighting battles you can't see. Kindness costs nothing but can mean everything"

Mohd Afiq Zulfitri bin Abdullah

Alumni voices carried meaningful memories from every batch, reminding students that WBL is more than training. Their messages shared courage, mistakes, achievements, and dreams built through real industry experience. These reflections became gentle guidance for juniors, inspiring confidence, unity, and appreciation for the journey that shaped their hospitality future ahead.

13 | ECHOES FROM THE PAST: ALUMNI MESSAGES BY BATCHES



Class of 2018

"Hospitality education is not just about serving guests it's about learning to understand, appreciate, and give our best in every aspect of life. Thank you to all the lecturers who have taught us not just for a career, but to become better, human beings."

Khairul Syakirin bin Rozman



Class of 2018

"They taught me how to fold napkins, but I ended up folding my ego too. Hospitality is like coffee, sometimes bitter, but with the right touch, it becomes addictive."

Muhammad Fikree bin Seidi



Class of 2018

"Hospitality isn't just about skill, knowledge, or experience — it starts with the heart. When you serve with sincerity, you naturally speak kindly to guests, clients, and customers.

Muhammad Danial bin Mohd Azman



Class of 2017

"WBL where my confidence journey began"

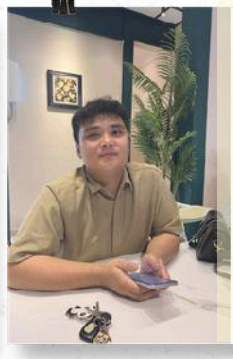
Nur Afifah binti Sazali



Class of 2017

"Hospitality isn't about perfection. It's about care, heart, and being human."

Siti Maisarah binti Abdullah



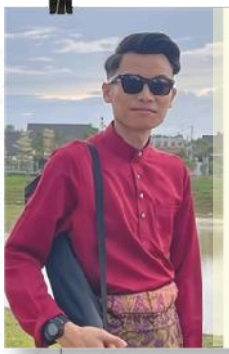
Class of 2017

"From classrooms to the real world where my journey begins."

Amirrul Rahman bin Mohd Yasin

Each alumni message opened a window into earlier WBL journeys, where lessons, friendships, and challenges shaped lasting memories. From one batch to another, their words celebrated growth, resilience, and gratitude. These echoes encouraged current students to honour the past, learn bravely, and carry the hospitality legacy forward with pride together.

13 | ECHOES FROM THE PAST: ALUMNI MESSAGES BY BATCHES



Class of 2020

"When you study or train in hospitality, it's not just about memorizing theory. it's about developing a mindset and mentality that helps you truly grow in this service-focused field."

Muhammad Najwan bin Rosman



Class of 2020

"Through Work-Based Learning, I gain practical experience, professional insight, and the confidence to navigate my future career with purpose and determination."

Muhammad Amir Firdaus bin Abu Bakar



Class of 2020

"The only place where success comes before work is in the dictionary"

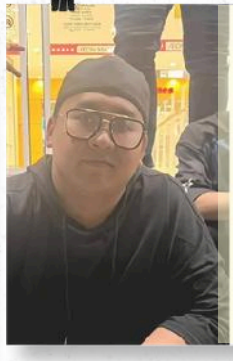
Kirithika a/p Barathi



Class of 2019

"We came together as students, left as dreamers, and now return as doers. The journey continues, but the legacy we built together stands strong"

Muhammad Zikry



Class of 2019

"Allah's help always comes at the perfect time. In your DHM WBL journey, keep going — every step is guided and purposeful."

Muhammad Ahnaf Shakir



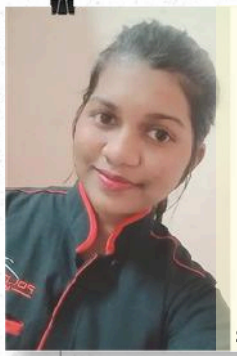
Class of 2019

'Hospitality is not just learning about how to serve, it's about building sincerity, discipline, and empathy'

Tengku Puteri Ainin Sofiya binti Tengku Maznan

Through alumni messages by batches, memories returned like warm echoes from the past. Each story carried gratitude, lessons, struggles, and success after WBL. Their voices inspired juniors to believe in growth, embrace challenges, and continue the hospitality journey with courage, pride, and a stronger sense of belonging together, forward proudly.

13 | ECHOES FROM THE PAST: ALUMNI MESSAGES BY BATCHES



Class of 2022

"Education is the key to unlocking your full potential. Success comes from hard work, curiosity, and never giving up on learning."

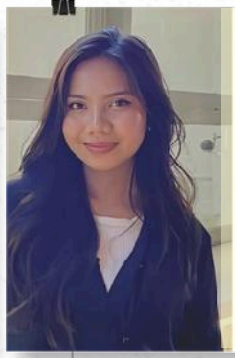
Sri Sakthi a/p Perumalsamy



Class of 2022

WBL Alumni is not just a title, but a symbol of a journey full of real experiences and learning in the hospitality industry.

Nur Khairunnisa binti Khairol Faisal



Class of 2022

From answering calls to prepping fruits, WBL taught me that even the smallest tasks help shape my growth. It's not always easy, but it's always worth it

Nurul Ain binti Nurul Azmi



Class of 2021

"I pursue education not merely to learn, but to adapt and apply knowledge effectively in real-life situations"

Muhammad Syahid bin Jamzuri



Class of 2021

"Every challenge here shaped us. Every memory, forever etched in our hearts. We may move on, but a part of us will always remain."

Syahida Nafishah binti Saifuzzaman



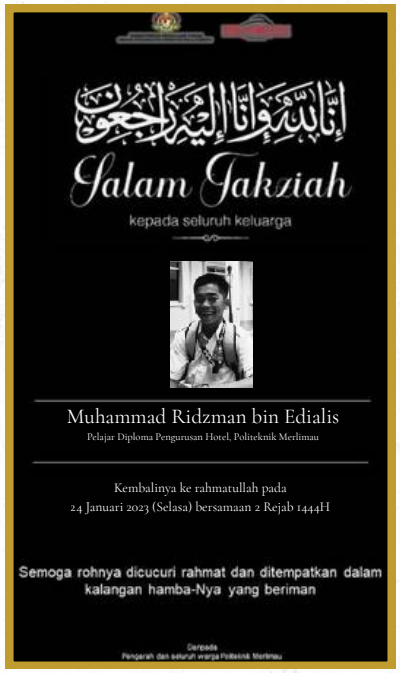
Class of 2021

"The struggles you face in DHM WBL aren't setbacks — they're shaping your skills, strength, and spirit for the real world ahead."

Nur Hasni Syazwina Ruslan

14 A SILENT GOODBYE, A LASTING MEMORY







Remembering our beloved alumni who are no longer with us, their absence speaks softly through every shared story, photograph, and smile remembered. Though their journey ended too soon, their kindness, dreams, and legacy remain with us, inspiring batch to treasure friendship, learning, and the beautiful moments once lived together with gratitude.

15 | THE FINAL NOTE

This publication would not have been possible without the collective support, dedication, and collaboration of many individuals and organizations.

First and foremost, we express our sincere gratitude to our industry partners - **Casa Del Rio Hotel, Doubletree by Hilton Melaka, Courtyard by Marriott Melaka, The Pines Hotel, MITC Hotel and Swan Garden Hotel Melaka** for their continuous trust and commitment to providing meaningful Work-Based Learning opportunities. Your guidance and real-world insights have played a crucial role in shaping our students into confident and capable professionals.

To our academic team, thank you for your unwavering dedication, mentorship, and hard work behind the scenes. Your efforts have been instrumental in ensuring the success of the WBL program over the years.

A heartfelt thanks to our alumni, who continue to inspire and give back through their stories, support, and engagement. Your journey is a true reflection of the values we uphold.

And lastly, to our students, past and present — thank you for embracing the challenges and opportunities that WBL offers. Your growth and success are the greatest rewards of this journey.

Together, we celebrate a decade of partnership, progress, and passion. May this legacy continue to grow and impact generations to come.




POLITEKNIK
MALAYSIA
JABATAN PELANCONGAN DAN HOSPITALITI

16 | GALLERY: A DECADE CAPTURED

The first coordination meeting with industry at Equatorial Hotel Melaka marked an important beginning for stronger academic and hotel collaboration. Lecturers and industry partners shared expectations, discussed student readiness, and aligned WBL planning. This meaningful meeting built trust, opened professional pathways, and strengthened hospitality learning for future student success together.



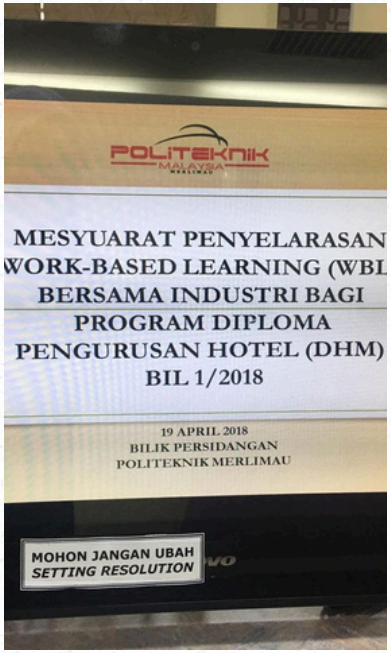






2017 First Coordination Meeting with Industry at Equatorial Hotel Melaka

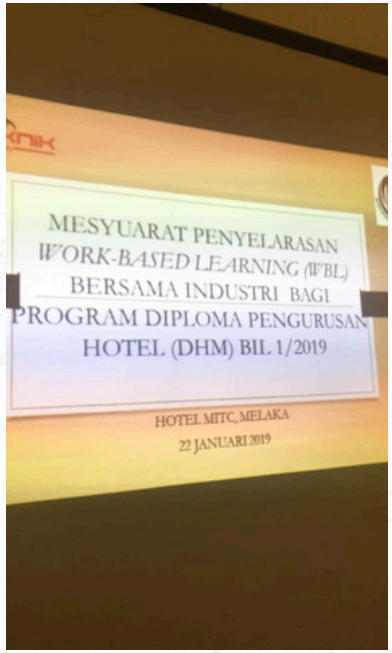
The coordination meetings continued in 2018 at PMM and 2019 at MITC Hotel, strengthening the bond between academics and industry partners. Through shared discussions, WBL expectations, student preparation, and workplace needs were aligned. These meetings nurtured trust, collaboration, and meaningful opportunities for future hospitality learning and professional growth together.







2018 Coordination Meeting at PMM





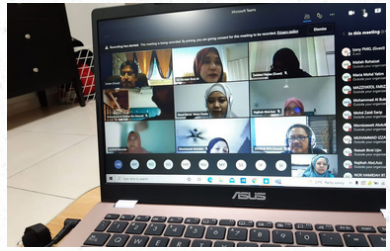


Coordination Meeting at MITC Hotel 2019

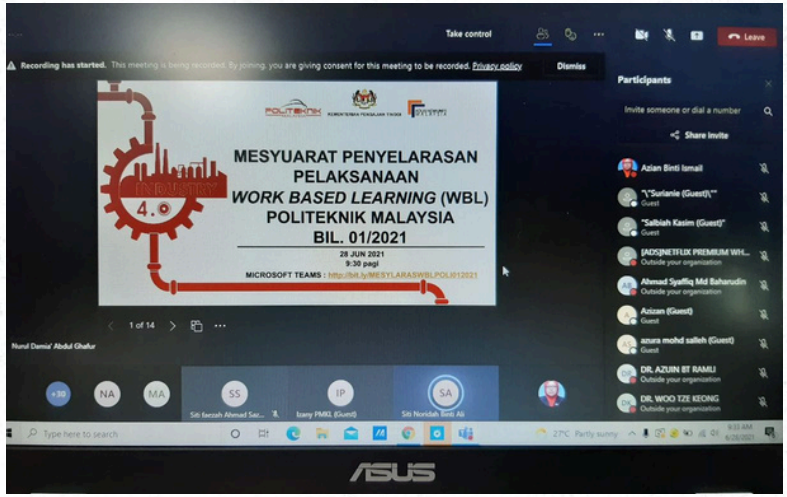












2020 Coordination Meeting at PMM

2021 Coordination Meeting (Online)

The coordination meetings continued in 2020 at PMM and moved online in 2021, reflecting commitment despite changing circumstances. Academics and industry partners remained connected, discussing WBL planning, student readiness, and workplace expectations. These sessions strengthened cooperation, adaptability, and shared responsibility in preparing students for meaningful hospitality industry learning experiences ahead.

2023 Coordination Meeting at PMM









2024 Coordination Meeting (Online)





In 2023, the industry coordination meeting at PMM chaired by En. Kelana bin Juwit, Deputy Director of Academic Affairs, strengthened WBL direction through shared planning. In 2024, the online meeting chaired by new Deputy Director of Academic Affairs, Pn. Faridatuljana binti Mohd Noor continued the commitment, aligning expectations, sustaining partnership, and preparing students for meaningful hospitality workplace learning.





OUR SINCERE AND HEARTFELT THANKS

Appreciation and gratitude to all industries that have been involved and contributed to the implementation of Work Based Learning (WBL) at Malaysian Polytechnic and Community College since its inception and all who were involved in the publication of 10 Years Successful Journey WBL @ PMM: A Decade of Shaping Hospitality Professionals.

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