



BORANG INVENTORI PROJEK PELAJAR

PERKARA	MAKLUMAT INFORMATION
Program <i>Program</i>	DPM
Jabatan <i>Department</i>	PERDAGANGAN
Semester/ Tahun <i>Semester/ Year</i>	LIMA
Tajuk Projek <i>Project Title</i>	THE FACTOR WILL INFLUENCE EMPLOYEE PERFORMANCE AT CAEL DEON
Jenis Projek <i>Type of Project</i>	PROJEK PERNIAGAAN
Kategori Kluster Penyelidikan <i>Category/ research Cluster</i>	SAINS SOSIAL
Ahli Kumpulan <i>Group member</i>	1. PUTRI NAWARRA QALISHA BINTI AZENAN 991002-05-5188 2. NUR NAJLA NABILAH BINTI MOHD NAZRI 990604-10-5184 3. MAIZATUL SYUHADA BINTI JAMALUDDIN 990410-04-5160 4. 5.
Penyelia <i>Supervisor</i>	HADIJAH BINTI KODIRON 760312-01-6346
Penyelia Bersama <i>Co-Supervisor</i>	
Abstrak <i>Abstract</i>	Employee performance assesses whether a person performs a job well. Employee performance studied academically as part of industrial and organizational psychology, also forms part of human resources management. Employee performance is an important criterion for organizational outcomes and success. In the context of our project, Cael Deon Sdn Bhd is an outlet that implement their business through outlet business and they have a number of other outlet which overall total of the outlet in Malaysia were 9 outlet. Cael Deon Sdn Bhd is a store that sells smaller quantities of products or services to the general public as their businesses operates as a retail outlet. Based on our direct interview session with the supervisor of Cael Deon Sdn Bhd, this company are facing problems that

	<p>involves unclear responsibilities among workers which lead to job stress, frequent miscommunication happens between supervisor and employees and also within their employees itself, unsystematic workflow and low employees motivation which all of these factors will give an impact to their employee performance. After the interview was implemented, we analyse all the data obtained by using SWOT analysis method in order for we to know what is the strength, weaknesses, opportunities and threats for Cael Deon Sdn Bhd in more details. Next, all the gathered information were analyse once again by using TOWS Matrix for us to determine what is the best strategies that can be used for Cael Deon Sdn Bhd in order for them to overcome their potential problem and increased their employees performance efficiency. By conducting this studies, we are trying to create a guideline or Standard Operating Procedure (SOP) to assist Cael Deon Sdn Bhd in improving their employees performance problems and solving their unsystematic workflow problems. As a result, it may help this company to improve their employees performance and efficiencies and also helps Cael Deon Sdn Bhd to expand their market position.</p>
<p>Keyword <i>Keyword</i> (max 5 word)</p>	Workflow, Employee Performance
<p>Objektif Projek <i>Project Objectives</i></p>	<ol style="list-style-type: none"> 1. To perform a situation analysis of issues employee performance at Cael Deon Sdn Bhd 2. To determine factor that will influence employee performance at Cael Deon Sdn Bhd 3. To determine process that will improve employee performance at Cael Deon Sdn Bhd
<p>Skop Projek <i>Project scope</i></p>	Human Resource

IP No		
Dapatan <i>Finding</i> (500 words max)	<p>Job Stress</p> <p>- The first independent variable which is job stress, shows that the mean score was 3.51. The mean score obtained can give the interpretation that the job stress factor is at a moderate level. The result shows, almost half of the respondents are facing pressure at their workplace and most of them agree that stress have a negative impact on their performance.</p> <p>Employee Performance</p> <p>- According to the second independent variable which is motivation shows that the mean was 3.53. The mean score obtained interpret that employee motivation factor as being moderate. However, the level of motivation can impact employee performance with the highest percentage value.</p> <p>Miscommunication</p> <p>- According to the third independant variable which is communication, the mean score is 3.57. The result shows that the mean score was 3.57. The derived formulas can interpret that miscommunication factor reach a moderate level. However, miscommunication between supervisor and employee has a high percentage value</p>	
Cadangan untuk kerja-kerja akan datang <i>Suggestion for future work</i> (500words)	<p>The results of this study are expected to help both of the employees and supervisors of the company to increase the level of employee performance to the maximum level at Cael Deon Sdn Bhd. By looking at the whole study, the researchers would like to propose some suggestions that maybe, the future researchers should consider in order to review other patterns that can be improved compared to the previous studies. For example, researchers can add larger number of populations in the study in order for them to have better range of sample size. In addition, similar studies can also be used as a comprehensive solution. This is because in the past of the proposed solution, it is only focused on only one company, it may be possible for the next researcher to apply the same form of solution for comprehensive use to another company. In this way, the researcher will be able to see more clearly the impact of the solution on whether it actually can helps the company with the problems faced by the employee or vice versa.</p>	
Gambar berkaitan projek <i>Picture related to project (700kb)</i>		
Rating/Level	JABATAN	

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Borang ini perlu diisi oleh pelajar dan dihantar kepada penyelia/ penyelarar projek dalam bentuk hardcopy dan softcopy (borang LAMPIRAN J) dan gambar hasil projek dalam format jpeg/bitmap) bersama laporan akhir dan hasil projek.

